



September 20, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
Chief Clerk/Executive Director
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Dominion Energy South Carolina, Inc.'s Request for Approval of an Expanded Portfolio of Demand Side Management Programs, and a Modified Demand Side Management Rate Rider;
Docket No. 2019-239-E

Actions in Response to COVID-19;
Docket No. 2020-106-A

Dear Ms. Boyd:

In accordance with Commission Order No. 2019-880, Dominion Energy South Carolina, Inc. ("DESC") hereby informs the Public Service Commission of South Carolina ("Commission") of its decision to temporarily suspend in-home services for its Residential Home Energy Check-Up ("HEC") Tier 1 program, its Neighborhood Energy Efficiency Program ("NEEP"), and the residential component of its Multifamily program, effective Monday, September 20, 2021, as a result of surge in 2019 Novel Coronavirus ("COVID-19") cases associated with the Delta variant in South Carolina.

With respect to the HEC Tier 1 program, DESC is temporarily suspending in-home energy consultations, but will continue offering its customers access to a free Virtual Home Energy Check-Up in place of its in-home energy efficiency consultation.

With respect to the NEEP, DESC is temporarily suspending in-home services, but will continue distributing energy efficiency ("EE") kits to low-income customers who qualify for NEEP but are unable to receive the in-home services. The EE kits will contain five LED bulbs, a standard kitchen faucet aerator and information on DESC's portfolio of residential DSM programs.

With respect to the Multifamily program, which provides for both in-unit (residential) and common area (nonresidential) energy efficiency upgrades at multifamily properties, DESC is temporarily suspending the residential component,

but will continue offering the nonresidential component of the program, which provides an incentive equal to 75% of the cost for the upgrade of primarily lighting and heating and cooling equipment in common areas.

The Company will determine a restart date for its in-home services for these programs at a later date.

If you have any questions or need additional information, please do not hesitate to contact us.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Andrew M. Bateman, Esquire
Derrick Price Williamson, Esquire
Stephanie U. Eaton, Esquire
William C. Cleveland, IV, Esquire
(all via electronic mail and First Class U.S. Mail)
All Parties of Record in Docket No. 2020-106-A
(all via electronic mail only)